## AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (currently amended) A user interface for providing instructional information, comprising:

a plurality of instructional text elements, each of the plurality of instructional text elements describing a step to perform a task; and

a plurality of alternative media indicators, at least one instance of the plurality of alternative media indicators associated with two or more of the plurality of instructional text elements, and one of the plurality of alternative media indicators being selectable via a single user selection to cause presentation of an alternative media presentation instructing performance of two or more steps described by the two or more instructional text elements.

- 2. (currently amended) A user interface according to Claim 1, wherein a first one instance of the alternative media indicators is associated with a first two or more of the instructional text elements, and wherein a second one instance of the alternative media indicators is associated with a second two or more of the instructional text elements.
- 3. (currently amended) A user interface according to Claim 2, wherein each of the plurality of instructional text elements is associated exclusively with one instance of the alternative media indicators.
  - 4. (cancelled)
  - 5. (cancelled)
  - 6. (cancelled)
  - 7. (cancelled)

- 8. (cancelled)
- 9. (cancelled)
- 10. (cancelled)
- 11. (cancelled)
- 12. (currently amended) An apparatus for providing instructional information, comprising:

an output device for presenting information;

an input device for receiving information;

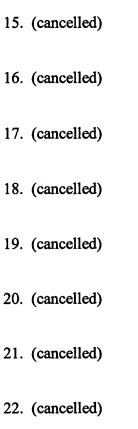
a processor; and

a memory storing processor-executable process steps,

wherein the processor executes the processor-executable process steps: to present, using the output device, a plurality of instructional text elements, each of the plurality of instructional text elements describing a step to perform a task, and a plurality of alternative media indicators, at least one instance of the plurality of alternative media indicators associated with two or more of the plurality of instructional text elements; to receive, using the input device, a single user selection of one of the at least one instance of the plurality of alternative media indicators; and to present, using the output device, an alternative media presentation instructing performance of two or more steps described by the two or more instructional text elements that are associated with the selected alternative media indicator.

13. (currently amended) An apparatus according to Claim 12, wherein a first instance one of the alternative media indicators is associated with a first two or more of the plurality of instructional text elements, and wherein a second instance one of the alternative media indicators is associated with a second two or more of the plurality of instructional text elements.

14. (previously presented) An apparatus according to Claim 13, wherein each of the plurality of instructional text elements is associated exclusively with one of the alternative media indicators.

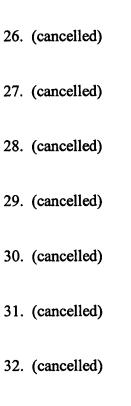


23. (currently amended) A method for providing instructional information, comprising: presenting a plurality of instructional text elements, each of the instructional text elements describing a step to perform a task, and a plurality of alternative media indicators, at least one instance of the plurality of alternative media indicators associated with two or more of the instructional text elements;

receiving a <u>single user</u> selection of <del>the at least one instance</del> of the plurality of alternative media indicators; and

presenting an alternative media presentation instructing performance of two or more steps described by the two or more instructional text elements that are associated with the selected alternative media indicator.

- 24. (currently amended) A method according to Claim 23, wherein a first instance one of the alternative media indicators is associated with a first two or more of the plurality of instructional text elements, and wherein a second instance one of the alternative media indicators is associated with a second one or more of the plurality of instructional text elements.
- 25. (previously presented) A method according to Claim 24, wherein each of the plurality of instructional text elements is associated exclusively with one of the alternative media indicators.



33. (cancelled)

34. (currently amended) A computer-readable medium storing processor-executable process steps to provide instructional information, the process steps comprising:

a presenting step to present instructional text elements, each of the instructional text elements describing a step to perform a task, and a plurality of alternative media indicators, at least one instance of the plurality of alternative media indicators associated with two or more of the instructional text elements;

a receiving step to receive a <u>single user</u> selection of <del>the at least one instance</del> of the plurality of alternative media indicators; and

a presenting step to present an alternative media presentation instructing performance of two or more steps described by the two or more instructional text elements that are associated with the selected alternative media indicator.

- 35. (previously presented) A computer-readable medium according to Claim 34, wherein a first of the alternative media indicators is associated with a first two or more of the instructional text elements, and wherein a second of the alternative media indicators is associated with a second two or more of the instructional text elements.
- 36. (previously presented) A computer-readable medium according to Claim 35, wherein each of the instructional text elements is associated exclusively with one of the alternative media indicators.

37. (cancelled)	
38. (cancelled)	
39. (cancelled)	
40. (cancelled)	
41. (cancelled)	
42. (cancelled)	
43. (cancelled)	

44. (cancelled)

45. (previously presented) A user interface according to Claim 1, further comprising an "All" alternative media indicator selectable to cause presentation of an alternative media presentation instructing performance of each step to perform the task.

## 46. (cancelled)

47. (previously presented) An apparatus according to Claim 12, the processor-executable process steps executable to present an alternative media indicator selectable to cause presentation of an alternative media presentation instructing performance of each step to perform the task.

## 48. (cancelled)

49. (previously presented) A method according to Claim 23, further comprising presenting an alternative media indicator selectable to cause presentation of an alternative media presentation instructing performance of each step to perform the task.

## 50. (cancelled)

51. (previously presented) A medium according to Claim 34, further comprising a presenting step to present an alternative media indicator selectable to cause presentation of an alternative media presentation instructing performance of each step to perform the task.

- 52. (cancelled)
- 53. (cancelled)
- 54. (cancelled)